Hearmore

Reconnect with Life

User Manual

Hearmore EXCITE HM05A-CiC

User manual

Hearmore EXCITE HM05A-CiC

Hearmore EXCITE customised
In-The-Ear Hearing Aid.

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Preface

Reconnect with Life! Hearing aids do more than just make sounds louder. They help you reconnect back into family and community life; this is what excites people the most. So to get the most benefit from your new EXCITE series hearing aid, please read this manual carefully.

Your EXCITE series hearing aid is a quality precision device made following the highest standards of craftsmanship, engineered to be discrete, comfortable and durable. It is important that you understand what to expect from your hearing aid. Most important, although hearing aids will bring you more volume of sound, they will not restore perfectly the way you use to hear sounds, including speech and music. The EXCITE models have more features than the ENJOY range and can be customised to compensate for your hearing loss. It may take some time for you to adjust to the new sounds you hear and in fact it usually takes 3-4 weeks to fully adjust.

Your EXCITE hearing aid has been customised to compensate for your specific and unique hearing loss profile. There are four operating modes programmed into your hearing aid that will suit different environments.

Intended Use

The HM05A-CiC hearing aid is an electronic device that amplifies the sound from your surroundings. It is intended to help the hearing impaired to recover their hearing by compensating for their hearing loss.

Precautions

It is suggested that you do not wear hearing aids if you have an ear infection or open wounds in your ear.

WARNING

If the hearing aid produces excessively loud sounds, remove the device and contact your Hearmore representative.

WARNING

A Magnetic Resonance Imaging (MRI) scan could damage your hearing aid and affect its performance. Ensure that your hearing aid is removed before having an MRI scan, CT scan or XRAY.

THE TECHNICAL SPECIFICATIONS OF THIS PRODUCT ARE SUBJECT TO CHANGE WITHOUT NOTICE.

Features

The EXCITE In-The-Ear (ITE) hearing aid is designed to neatly fit inside the ear canal.

1. Battery door
2. Removal handle
3. Microphone inlet
4. Sound outlet (receiver)
5. Wax filter

Store in a safe dry place.

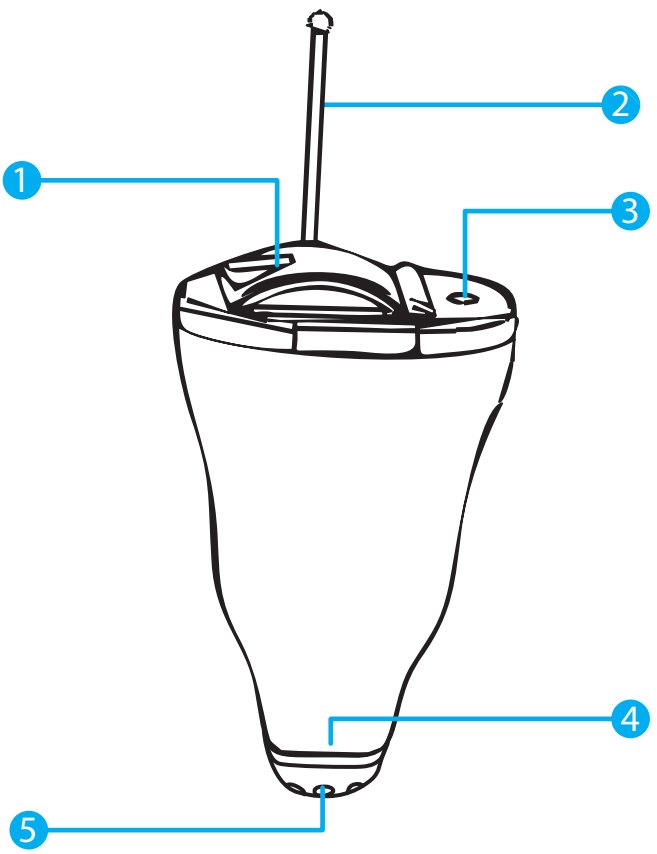


Figure 1

Battery fitting

Your EXCITE ITE hearing aid uses Battery Type 10A. Fitting the Battery into the hearing aid is a straightforward process.

With your finger gently open the Battery door (Figure 1)

Place the battery into the battery compartment. The battery is shaped in such a way such that it will fit into the battery compartment in only one way. The battery door will not close if the battery is inserted incorrectly.

Note the (+) on the battery side. There is no need to use excessive force to close the door.

Once the Battery Door is closed the hearing aid will turn on automatically.

Batteries and accessories can be purchased on-line from the Hearmore website

www.hearmore.com.au

CAUTION: Batteries are dangerous if swallowed! Keep batteries out of the reach of children. Never put batteries in your mouth for any reason as they are easily swallowed.

In the event that a battery has been swallowed, seek immediate medical attention.

TO TURN ON

When the battery door is closed your hearing aid will turn on after 5 seconds to allow you time to fit the hearing aid in your ear. Why the time delay? Hearing aids can often produce high-pitch whistling sounds when your hand is placed around or close to the hearing aid. The time delay allows for a more comfortable fitting experience.

TO TURN OFF

Simply remove the hearing aid by grasping the hearing aid and the dome by the removal handles and removing from the ear canal. To turn off your device, simply open the battery door completely.

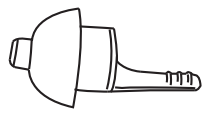
Choosing and fitting the dome

Your EXCITE hearing aid has basically 2 parts.

1. Sound amplifying unit
2. Dome that fits in the ear canal

Choosing a dome

There are three dome sizes to choose from 9mm, 12mm or 15mm. Select the dome size that provides the most comfortable fit.



Large

Medium

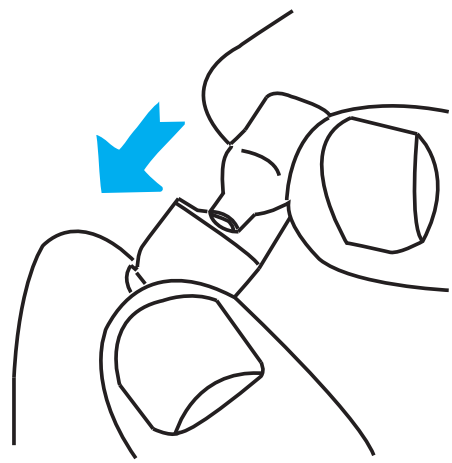
Small

Inserting the hearing aid into the dome

Hold the dome with one hand and grasp the hearing aid with the other hand, with the canal tip (the narrow end) facing downwards.

Gently push the hearing aid into the dome.

The canal tip should fit closely with the sound outlet of the dome. The hearing aid removal handle should be adjacent to the dome handle.



Operation

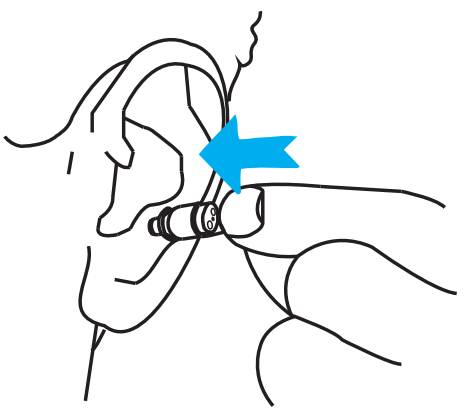
How to wear your hearing aid

1. Clean your ear of any visible wax.

Make sure the device is on (see page 5). Note you will have 5 seconds to fit the hearing aid once the battery door is closed. If you take longer than this the hearing aid may produce whistling sounds. This is normal but it may be unpleasant to hear. It will take some practice at first. But after a few times you will be able to fit your hearing aid with relative ease.

2. Hold the hearing aid with one hand and stretch the outer ear with the other hand.

3. Insert the canal end into the ear canal.



How to remove your hearing aid

Grasp the hearing aid and dome by the removal handles and gently remove from the ear canal.

Volume control

The HM05A-CiC is an automatic hearing aid that is programmed for your specific hearing loss. There is no volume control, however when in noisy environments you may need to select Program Mode 2 or 4 to improve clarity. Refer to the next chapter for details on program modes.

If the hearing aid sound output is too low or too loud the hearing aid may have to be reprogrammed. Consult your Hearmore representative for reprogramming of the hearing aid.

Selecting the custom program modes

The HM05A-CiC hearing aid contains four custom program modes. Each mode has been chosen for different environments.

Mode 1 is set for general use.

Mode 2 is suitable for noisy/ restaurant environments.

Mode 3 should be used for listening to TV or music.

Mode 4 is equivalent to Mode 1 with increased volume.

You can choose the mode that helps you the most in the particular setting you are in. Here's how you can cycle through the program modes.

When your hearing aid is turned on it will start in Mode 1.

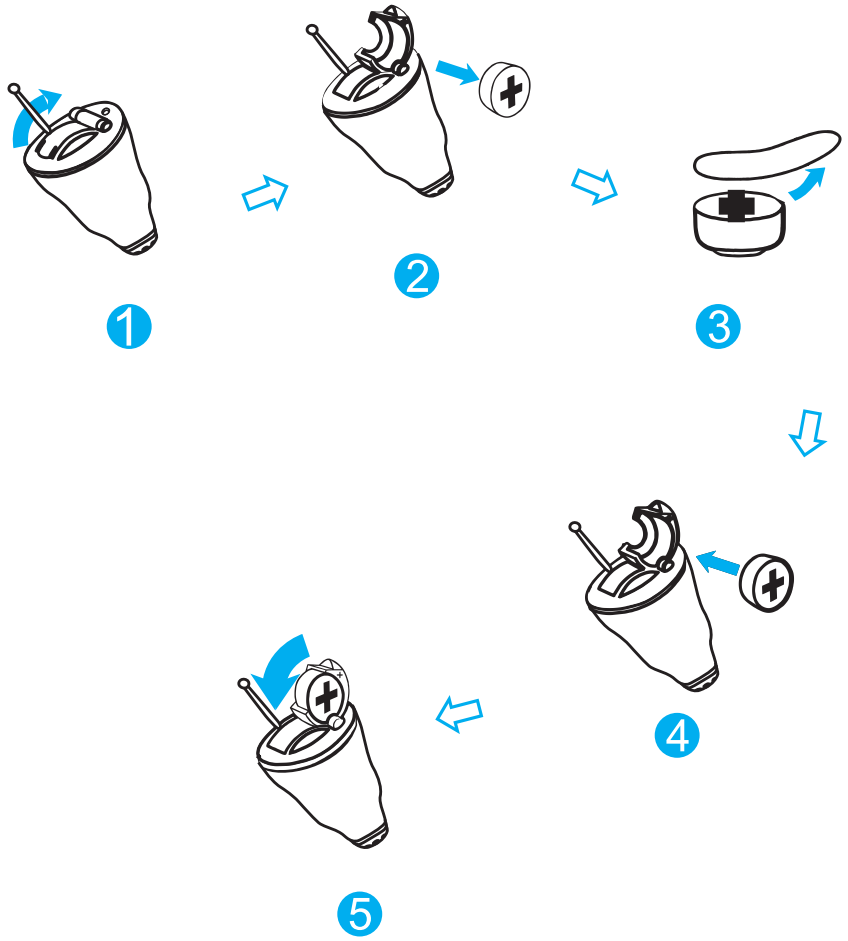
The HM05A-CiC supports an acoustic tap to change modes. A sharp pat on the ear will change modes. The hearing aid will switch to the next program mode and it will play a number of beeps. The number of beeps tells you what program mode the hearing aid is in: One beep for mode 1, two beeps for mode 2, etc.

If you have two hearing aids, ensure that the same program mode is selected for both hearing aids.

Replacing the battery

1. Open the battery door.
2. Remove the old battery.
3. Remove the protective foil from the new battery.
4. Insert the new battery, be sure that the plus (+) is facing up.
5. Close the battery door.

Important: Handle the battery door gently. The operation requires only a minimum of force. If there is any resistance when closing the battery door, ensure that the battery is correctly inserted. The battery door cannot be closed if the battery is inserted incorrectly.



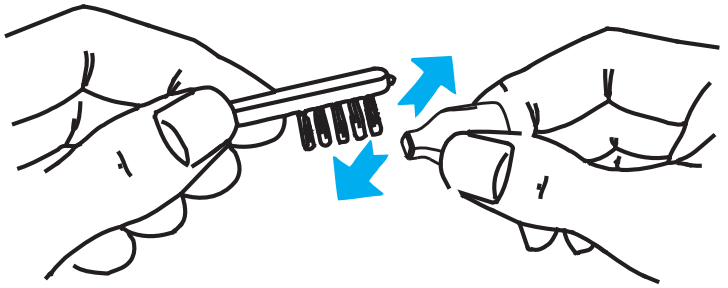
Maintenance

Cleaning

Your EXCITE hearing aid is a low maintenance device but there are some parts that should be cleaned to maintain good hygiene for your ear. Also, earwax can build up around the dome insert and block the sound transmission. We suggest that you clean your hearing aid once a week:

A cleaning brush has been provided with your hearing aid kit.

With correct maintenance the EXCITE hearing aid should provide many years of use. Inspect consumable items regularly (wax filter and domes) and replace if showing signs of wear or damage. Batteries, filters and domes are available from your Hearmore representative or can be ordered on line at. www.hearmore.com.au.



1. Use a soft cloth to wipe and remove any particles or moisture from the hearing aid.
2. Use the Cleaning Tool to remove debris / wax from the dome and hearing aid.

Low battery warning

When you hear one short beep, it means that the battery is low. You will hear the warning intermittently until you replace the battery.

After the first warning, you may experience some reduction in sound quality. This is normal and can be remedied by inserting a new battery in the hearing aid.

Always remove the battery if your instrument is not in use for long periods of time.

Caring for batteries

Use only high quality batteries from reputable suppliers. It is recommended that you use Hearmore supplied batteries (can be purchased through the Website www.hearmore.com.au). Each battery is provided with an adhesive label that ensures that the batteries are sealed and fresh until used. Keep batteries in the seal until required.

Never let a flat battery remain in the hearing aid. It may leak and cause damage to the device.

Troubleshooting guide

SYMPTOM	POSSIBLE CAUSE	REMEDY
No sound	No battery	Insert the battery
	Dead or low battery	Replace battery
	Battery improperly inserted	Insert battery correctly
	Wax or debris in the microphone or dome	Clean both microphone and dome with brush
Too Loud	Volume set too high	Contact your Hearmore professional to have the hearing aid reprogrammed
	Low battery	Replace battery
	Hearing instrument damaged	Contact your Hearmore professional

SYMPTOM	POSSIBLE CAUSE	REMEDY
Not loud enough	Low battery	Replace battery
	Excessive ear wax	Consult your physician
	Volume set too low	Contact your Hearmore professional to have the hearing aid reprogrammed
	Wax or debris in the microphone or receiver	Clean both microphone and dome with brush
	Hearing loss change	Contact your Hearmore professional
Whistling, feedback	Loose insertion of hearing instrument	Remove and reinsert
	Excessive ear wax	Consult your physician
	Dome incorrect size	Change dome size
Not clear or distorted sound	Low battery	Replace battery
	Hearing instrument damaged	Contact your Hearmore professional
	Hearing loss may have changed	Contact your Hearmore professional to have the hearing aid reprogrammed

Appendix

Operating Conditions

Temperature should not exceed limits of -10°/40° Celsius at a relative air humidity of 10% to 90% for extended periods during transportation and storage. Air pressure between 700 and 1060 hPa is not detrimental to the instrument.

Technical Data

Maximum Output EXCITE HM05A-CiC	IEC-60118-7/2005(2cc-coupler) 110dB(Typical)

Manufacturer

Manufactured by Xiamen Newsound Technology Co Ltd under agreement with Hearmore Pty Ltd

405 Wei Ye Building
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Xiamen Torch Hi-Tech Industrial Development Zone, Xiamen
Peoples Republic of China

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EC REP European Representative